

FAIT ACCOMPLI

LEGENDARY PARTIES WORLDWIDE EVENTS

Frank Barnett
Brunel House
5 Twelvetreets Business Park
Twelvetreets Crescent
London
E3 3JQ

2nd December 2008

Dear Brunel,

Thank you all so much for such an invaluable and professional contribution to the smooth running of Friday night's event. Every single one of your team were in the right place at the right time and bent over backwards to ensure that everything went according to plan. It was carried out with military precision and when those super luxury buses rocked up between 6.55pm and 7.15pm there was a secret smile of relief but an overriding feeling of being impressed. Despite what you might think from the quantity of calls, I didn't worry about a thing in the transport department. I knew that everything I had requested had put in place, and if something else came up, it would both quickly and efficiently be taken care of.

Those super lux buses were something else, the 'classy' limousines of the coach world! If you're going to travel by road out of London on a Friday night I can't think of a nicer way to do so... leather seats, tv's, champagne, nibbles and friendly driver. Who needs trains!!!

I am sorry that we over estimated slightly on the number of standby MPV's but it one of those things that if we hadn't had them, the evening would have been mired. Transport is one thing that people are funny over and if its not there when they need it they can change very quickly from a happy to pretty miserable person, and that is why we were over cautious and consequently grateful that everyone left in a good frame of mind.

David and Peter – you were a stars sorting out the band buses (and everything else) but those buses in particular gained huge recognition from Rod's crew and not once did they worry about the bus not being there. I, in return received a chunk of the glory for it, but promise you I know that you deserve all of it!

Frank – what can I say – Thank you so much. I hope we don't ever have to do another big job without you and Brunel on side.

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I speak honestly when I say that there when I say how professional and different your team are from all other transport companies I've experienced and I speak sincerely when I say everyone was first class. The most enormous Thank you for all your help. Please pass this onto each and every person involved from Frank Wood (coach 1) to Steve Tyson on taxi marshal duty – you were the guys who made the night such a success and left everyone in a good mood to head home on.

Until the next one.....

Thank you.

Best wishes,


Emily Astor